

# Davis Joint Unified School District

## Vision Service Plan (VSP) Frequently Asked Questions (FAQs)

### How Does the VSP Vision Plan Work?

**Log onto:** <https://vsp.com/scms/signon.html>. Sign up for an account, and you can see when you are eligible to get your glasses or contacts by clicking on Benefits with VSP Network Providers in the Benefits & Claims section. All of your benefit information is listed in that section – what you're covered for and when. We have also included a summary on the back of this flyer. You can also request the VSP Summary of Coverage for full details of your vision coverage

### How to Find a VSP Provider:

Log onto: <https://vsp.com/find-eye-doctors.html?id=guest&WT.ac=fad-guest>. You can search by zip code, a specific doctor's name, or get a list of providers within a certain number of miles from your home. You can also look at providers who speak different languages that might make your family more comfortable with a provider. VSP continually assesses the doctor network to ensure adequate access for members. VSP's access standard is one doctor in a 10 mile radius urban/suburban and one doctor in a 25 mile radius for rural.

### How Do I Set Up an Online VSP Account?

Setting up an online VSP account is easy. Log onto: <https://vsp.com/scms/signon.html>. On the right-hand side of the screen, you will see, "**Create an Account**". Follow the prompts, as you will be requested to provide your social security number, establish a password, and other private information. You will receive a confirming email before your VSP online account is active.

VSP also has an App that you can download on your Smartphone (VSP Vision Care)

### How Do I Get an Enrollment Card?

An ID card, or Member Vision Card, isn't required for you to receive services or care. However, if you want one, you can print a Member Vision Card from the Benefits & Claims section of [vsp.com](https://vsp.com).

If you would like to have a VSP Card to carry with you, you can print one out once your online account is setup.

**VSP Office Number: (800) 877-7195**